



Annette's Place Feedback Form – Complaint

We would appreciate your feedback regarding the recent service you received from us in relation to your complaint, and we thank you for your response.

0 = Low

10 = High

How easy were we to contact?

0 1 2 3 4 5 6 7 8 9 10

How satisfied were you that we understood your problem?

0 1 2 3 4 5 6 7 8 9 10

How would you rate the speed of resolution?

0 1 2 3 4 5 6 7 8 9 10

How well did we keep you informed?

0 1 2 3 4 5 6 7 8 9 10

How satisfied were you with the outcome?

0 1 2 3 4 5 6 7 8 9 10

Is there anything you feel we could improve on?